	Туре		, <u> </u>	DBs	Time Stamp
1	BRS	3619 4	(telecommunication\$3)	USPAT	2001/09/19 15:29
2	BRS	213	remote\$5 near administ\$9	USPAT	2001/09/14 15:32
3	BRS	55	((telecommunication\$3) ) and (remote\$5 near administ\$9)	USPAT	2001/09/17 10:45
4	BRS		<pre>(remote\$5 near administ\$9) and (virtual\$3 near port\$2)</pre>	USPAI	2001/09/14 15:10
5			((telecommunication\$3) ) and (database\$3)	USFAI	2001/09/14 15:14
6	BRS	1746	(((telecommunication\$3) ) and (database\$3) ) and (virtual)	USPAT	2001/09/14 15:11
7	BRS	_	<pre>(((telecommunication\$3) ) and (database\$3) ) and (virtual adj port?)</pre>	USPAT	2001/09/14 15:14
8	BRS	1285 8	cerephoneys and (databaseys)	USPAT	2001/09/14 15:14
9	BRS	8	(telephone\$3 and (database\$3) ) and (virtual adj port?)	USPAT	2001/09/14 15:17
10	IS&R	296	("709/231").CCLS.	USPAT	2001/09/14 15:17
11	BRS	20	(("709/231").CCLS.) and (telephone\$3 or telecommunic\$6) and (port?) and (database\$3)	USPAT	2001/09/14 15:27
12	BRS	18	(("709/231").CCLS.) and (telephone\$3 or telecommunic\$6) and (virtual) and (database\$3)	USPAT	2001/09/14 15:28
13	BRS	11	<pre>(remote\$5 near administ\$9) and (virtual near (terminal\$3 or port? or unit?))</pre>	USPAT	2001/09/14 15:42
14	BRS	2	<pre>((remote\$5 near administ\$9) and (virtual near (terminal\$3 or port? or unit?))) and ((telecommunication\$3) )</pre>		2001/09/14 15:41
15	BRS	1191	((telecommunication\$3) ) and (remot\$5 near access\$6)	USPAT	2001/09/14 15:54
16	BRS	8	<pre>(((telecommunication\$3) ) and (remot\$5 near access\$6)) and (virtual near (terminal\$3 or port? or unit?))</pre>		2001/09/14 15:51
17	BRS	356	<pre>(call near processing\$3) and (api or (application near interface\$3))</pre>	USPAT	2001/09/14 15:54
18	BRS	320	<pre>(call adj processing\$3) and (api or (application near interface\$3))</pre>	USPAT	2001/09/14 15:54

	Туре	Hits	Search Text	DBs	Time Stamp
19	BRS	47	<pre>((call adj processing\$3) and (api or (application near interface\$3)) ) and (remot\$5 near access\$6)</pre>		2001/09/14 15:55
20	BRS	335	(call\$3 near process\$5) and (remote adj computer\$3)	USPAT	2001/09/17 11:14
21	BRS	5	<pre>(call\$3 near process\$5 near center\$3) and (remote adj computer\$3)</pre>	USPAT	2001/09/17 11:09
22	BRS	64	(call\$3 adj process\$5) and (remote adj computer\$3) and (virtual)	USPAT	2001/09/17 11:15
23	BRS	42	(telecommunication\$3) and (call near process\$3) and (virtual near (unit\$3 or slot\$4 or port\$2))		2001/09/17 13:45
24	BRS	47	(telecommunication\$3) and (virtual adj terminal)	USPAT	2001/09/18 13:58
25	BRS	0	6185290.pn. and (iso)	USPAT	2001/09/18 13:59
26	BRS	0	6185290.pn. and (layer)	USPAT	2001/09/18 13:59
27	BRS	1	6185290.pn. and (protocol)	USPAT	2001/09/18 13:59
28	BRS	1	6185290.pn. and (protocol)	USPAT	2001/09/18 13:59
29	BRS	234	virtual adj terminal\$3	USPAT	2001/09/19 15:30
30	BRS	26	<pre>(virtual adj terminal\$3) and (osi or (open adj system\$3 adj interconnection\$3))</pre>	USPAT	2001/09/19 15:36
31	BRS	7	<pre>(virtual adj terminal\$3) and (osi or (open adj system\$3 adj interconnection\$3)) and (telecommunicat\$9)</pre>	USPAT	2001/09/19 15:39
32	BRS	1	6185290.pn. and (layer\$3 or (data with link\$3) or network\$3 or transport\$3 or physical\$3 or telnet\$3)	USPAT	2001/09/19 15:41

Feb 6, 2001

## WEST

## End of Result Set

L1: Entry 1 of 1

Generate Collection

File: USPT

TITLE: One number, intelligent call processing system

DOCUMENT-IDENTIFIER: US 6185290 B1

## BSPR:

Traditionally, entities with multiple employees, departments and/or locations, such as businesses and government agencies, have provided their customers with multiple telephone number points of contact, with usually at least one telephone number for each employee, department and location. This has placed a major burden on customers and prospective customers to find, remember, dial and be connected to the correct intra-entity telephone number for the services desired. It also has created cost and administrative burdens on these entities to publish and advertise multiple telephone numbers.

## DEPR:

The goal of the processes described in FIG. 11A is to provide either a regulated or non-regulated data provider a way of taking data about customers and processing it through commercial software and reformatting the result using a reformatting program. This creates a file containing abstract verification records that can be shipped to an authorized, regulated processing center, such as ACXIOM Corporation in Conway, Ark. The purpose of the validation files is to verify the current linkage between a telephone number and a USPS address. The data providers are provided with the NPANXX Split file to make sure that all their telephone numbers are current. There are two types of verification records: "connects" and "disconnects". Many data providers can only provide "connect" records. The verification record contains the following data fields: